

Deposit, Cancelation and Weather Policies:

A credit card deposit of \$100 is required to hold your reservation. You may reschedule or cancel up to 48 hours before your reservation at no cost. If you cancel within 48 hours of your prescheduled lesson, you forfeit this deposit.

If you are a no-show for your lesson or if you cancel on the day of your lesson, you will be charged the entire price of that day's lesson.

We will do all we can to make your lesson happen on the scheduled day. Sometimes the weather does not cooperate and we may have to reschedule. If the wind dies during your lesson, we will wait for it to come back up again. However if the wind is not conducive to learning to kite then you will be charged for the entire lesson. We will issue you a prorated credit and reschedule you for the next available day that fits your schedule. Wind that is too strong or inconsistent and therefore deemed as unsafe by your instructor may also postpone your lesson.

Any credit must be used during the same season it was issued. Lesson credit may also be used towards the purchase of gear. We operate from May 1st thru October 30th for the summer. After that date credits expire.